

**Contact Information:**

Zizzo Group Advertising + Public Relations  
414.319.5700

**WAUSAU Financial Systems Delivers New  
Receivables Technology to Large  
Northeastern Utility**  
*PSE&G Selects WAUSAU Financial Systems  
as Receivables Provider*

**Mosinee, Wis. – September 18, 2008** – WAUSAU Financial Systems (WFS), the industry leader in distributed payments and receivables processing solutions, announced today that one of the largest utility companies in the Northeastern United States, Public Service Electric & Gas, has selected [WAUSAU Financial Systems](#) as its receivables processor and will utilize the industry-leading application, ImageRPS™. In addition, the corporation has also selected WFS' WebDDL® application for remote capture and Optima<sup>3</sup> IMS for archive and workflow capabilities, all of which comprise WFS' complete, end-to-end solution for utilities, [UtiliWorks™](#). PSE&G services approximately 2,600 miles of territory and provides gas and electric services to nearly three quarters of New Jersey's population, including over 2.1 million electric customers and 1.7 million gas customers.

With the WFS platform, PSE&G has replaced a legacy receivables system in order to more efficiently process customer payments with centralized and distributed capture as well as image-based correspondence handling on a much more efficient platform that allows for flexibility in payment volumes and transaction types, resulting in significant lower unit costs. PSE&G will be implementing Accounts Receivable Conversion (ARC), Check21 and Image Exchange, all while eliminating Pass 2. The organization will be utilizing an OPEX Eagle for primary mail extraction and capture and inline best routing decisioning, in addition to OPEX 3690's for capturing Full Page Check & List documents. PSE&G will deploy over twenty WebDDL® seats for capturing approximately 70,000 – 80,000 customer payments a month at remote office locations throughout its territory. PSE&G also plans to utilize MAVRO Imaging technology for advanced statistical reporting, productivity reporting tools and system workflow monitoring that tracks data as it flows through the system and provides instant notification to multiple supervisory workstations when events are detected that could stall payment processing.

"We were looking for a solution that would offer streamlined processes, resulting in faster funds availability, improved banking fees, improved accessibility to check and coupon images and customer correspondence," said Patrick Naples, District Manager – Customer Operations for PSE&G. "We determined the WFS solution would offer enhanced receivables processing, remote capture capabilities and document management and retention that will provide our organization with the latest technology features all while lowering unit cost.

"WAUSAU Financial Systems is very excited about our new partnership with PSE&G," said Todd Juracek, President of Enterprise Payment Solutions for WAUSAU Financial Systems. "PSE&G is the first utility customer to select the full UtiliWorks™ suite of solutions including our newest partner, MAVRO Imaging's, MavBridge™ software suite.

(more)



“UtiliWorks™ will allow PSE&G to achieve it’s business goals of lowering costs by replacing a labor and paper intensive legacy remittance system and take advantage of electronic clearing methods. As a side benefit this is a chance to also improve the environment with a more green payment processing suite of solutions. We are confident that PSE&G will achieve great operational results. ” said Juracek.

Currently, WAUSAU Financial Systems’ ImageRPS™ platform is live at nearly 50 utility sites throughout the United States, processing over 200 million annual transactions. WFS offers the most comprehensive receivable solutions that is flexible and scalable for our customers, whether an organization receives recurring business or personal checks, full-or-partial remittance payments, or single check or full-page transactions. WFS customers continue to dominate the industry in Accounts Receivable Conversion (ARC) and annually generate more than 30% of all ARC transactions.

#### **About WAUSAU Financial Systems**

WAUSAU Financial Systems (WFS) is a premier provider of payment and receivables processing solutions, serving businesses of all types to develop strategies that move money faster. With its products, services and consulting, WFS works with customers to speed check processing, electronic presentment, ACH payments, transaction processing, distributed capture and enterprise content management. WFS’ innovative solutions provide results for a wide range of organizations, including financial institutions, insurance companies, utilities, retail businesses and governmental agencies. For more information, visit [www.wausaufs.com](http://www.wausaufs.com).

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